A “One A Day” Plan for Maximum Performance

Charlene Colon, ical Data Analyst

Womack Army Medical Center, Fort Bragg, NC

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Objectives

- Identify “key” data elements and features
- Explain the difference between Visit Workload and Encounter Services reported in the Standard Ambulatory Data Record (SADR)
- Highlight tools to capture and analyze encounter data – You Can Use…
- DQ “Check Points”

First There Was …

The "Bubble" Sheet…

DO NOT WRITE IN THIS SPACE

DO NOT USE PENS THAT HAVE "BLEED THROUGH" INK

DIAGNOSES

Diagnosis: Description

Diagnosis: Description

Diagnosis: Description

PROCEDURES

OTHER PROCEDURES/EVALUATION & MGMT

CPT Code #1 CPT Code #2 CPT Code #3

Procedure: Description

Procedure: Description

Procedure: Description

NEW PRIMARY PROVIDER

PROVIDER NUMBER

INSURANCE INFORMATION

Do You Have HEALTH INSURANCE Other Than MEDICARE Or CHAMPUS? Yes No

Has Any Information Changed Since Your Last Visit? (If Yes, Please Make Changes) Yes No

Insurance Company Name: Phone No.:

Insurance Company Address:

Insurance ID No.: Group Name: Group No.:

Subscriber's Name: Patient's Relationship to Subscriber:

ADDITIONAL PROVIDER

PROVIDER NUMBER PROVIDER ROLE

Assisting Provider

Supervising Provider

Nurse

Para-Professional

ADDRESS CHANGES/CORRECTIONS

Name: SSN:

Address:

City:

State: Zip:

Patient Cat.: Other:

Home Phone No.: ( )

Work Phone No.: ( )

Sponsors Work Phone No.: ( )

ADDITIONAL PROVIDER

PROVIDER NUMBER PROVIDER ROLE

Assisting Provider

Supervising Provider

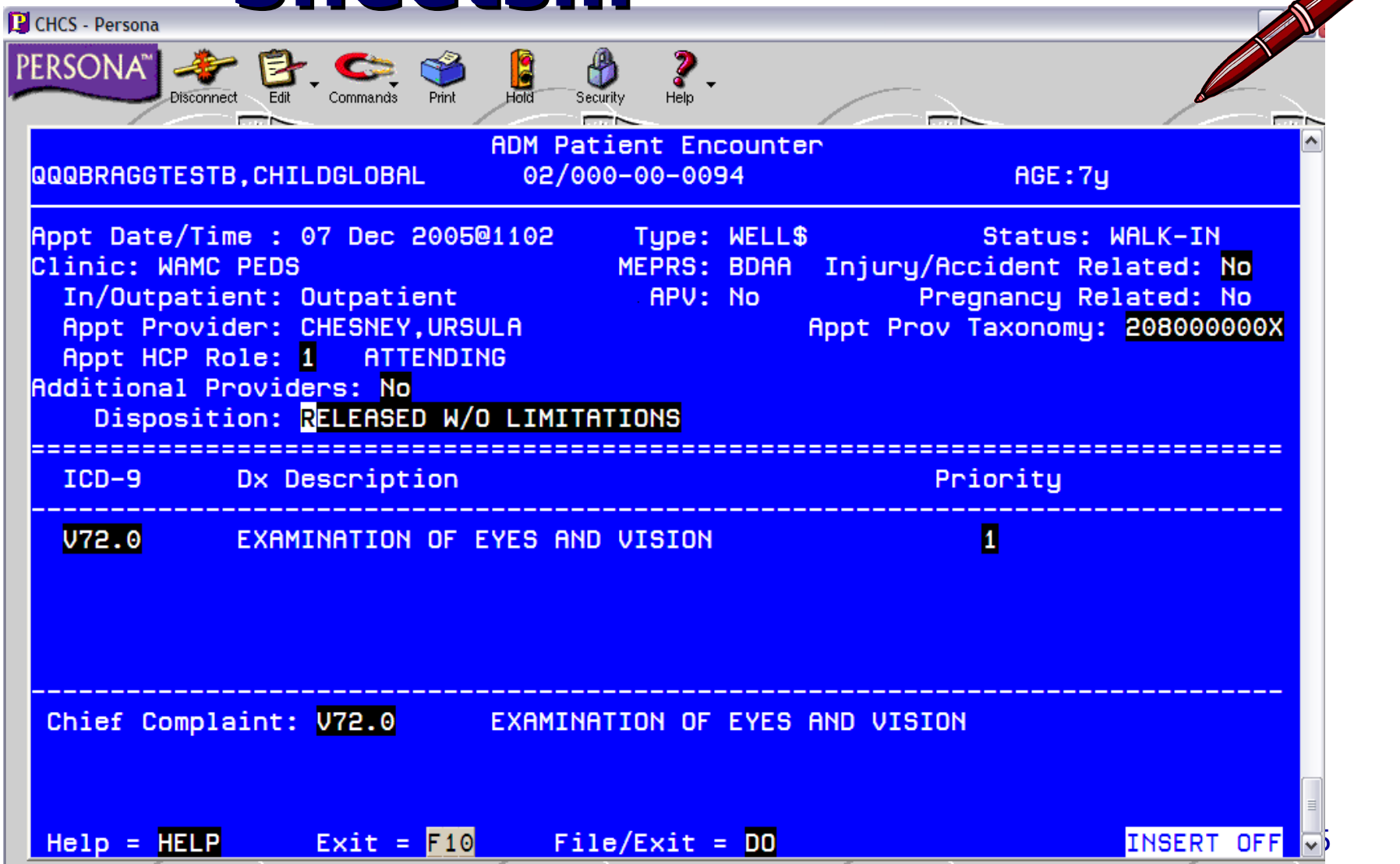
Nurse

Para-Professional

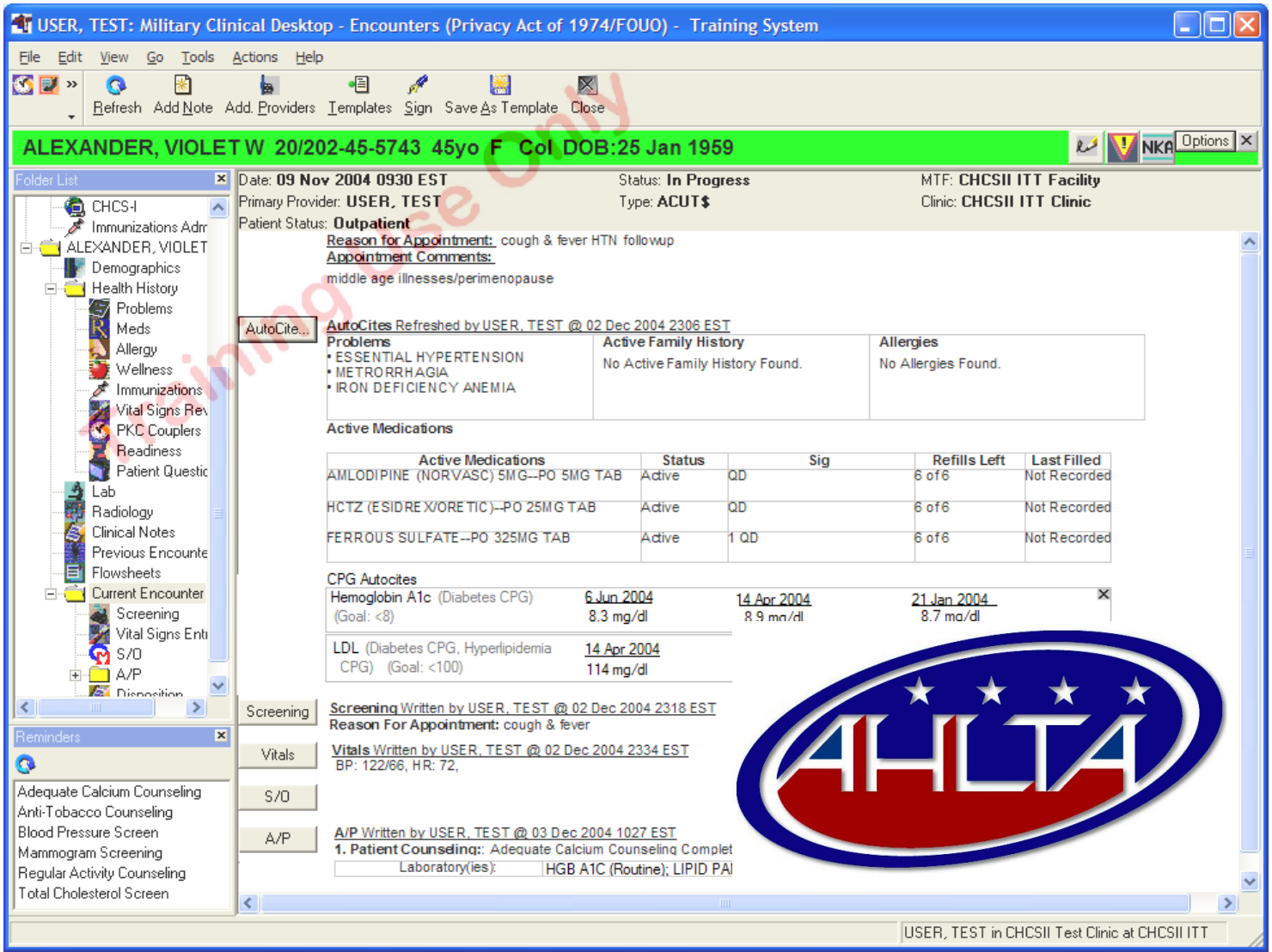
FOR OFFICIAL USE ONLY

FMP SPONSOR SOCIAL SECURITY NUMBER TIME DATE MO. DAY YR.

No More Bubble Sheets…


CHCS - Persona
PERSONA
Disconnect
Edit
Commands
Print
Hold
Security
Help
ADM Patient Encounter
QQQBRAGGTESTB,CHILDGLOBAL 02/000-00-0094 AGE:7y
Appt Date/Time : 07 Dec 2005@1102 Type: WELL$ Status: WALK-IN
Clinic: WAMC PEDS MEPRS: BDAA Injury/Accident Related: No
In/Outpatient: Outpatient APV: No Pregnancy Related: No
Appt Provider: CHESNEY,URSULA Appt Prov Taxonomy: 208000000X
Appt HCP Role: 1 ATTENDING
Additional Providers: No
Disposition: RELEASED W/O LIMITATIONS
ICD-9 Dx Description Priority
V72.0 EXAMINATION OF EYES AND VISION 1
Chief Complaint: V72.0 EXAMINATION OF EYES AND VISION
Help = HELP Exit = F10 File/Exit = DO
INSERT OFF

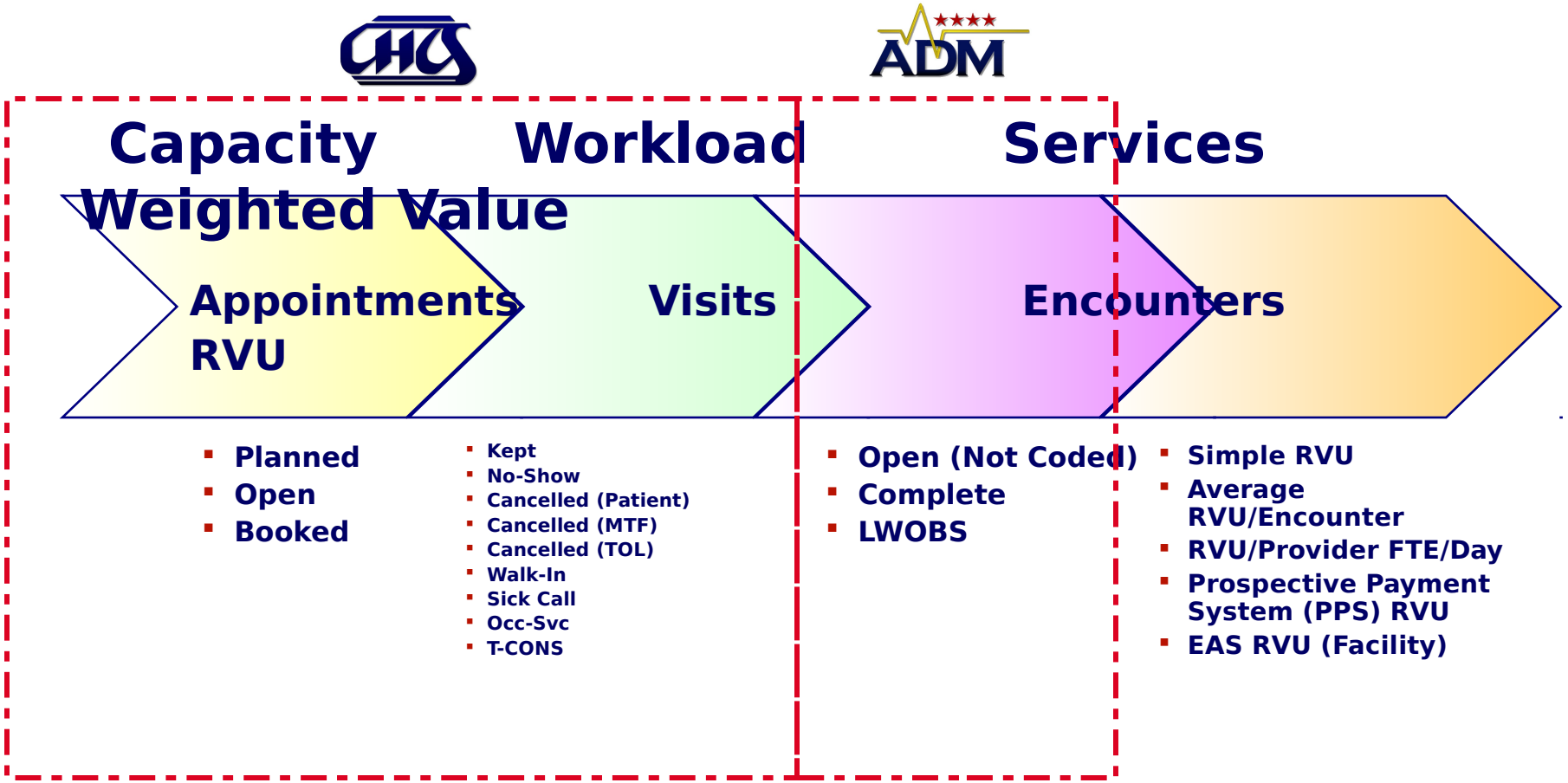
ADM And Now…


USER, TEST: Military Clinical Desktop - Encounters (Privacy Act of 1974/FOUO) - Training System
File Edit View Go Tools Actions Help
Refresh Add Note Add. Providers Templates Sign Save As Template Close
ALEXANDER, VIOLET W 20/202-45-5743 45yo F Col DOB:25 Jan 1959
NKA Options
Folder List
CHCS-I
Immunizations Adm
ALEXANDER, VIOLET
Demographics
Health History
Problems
Meds
Allergy
Wellness
Immunizations
Vital Signs Rev
PKC Couplers
Readiness
Patient Questic
Lab
Radiology
Clinical Notes
Previous Encounte
Flowsheets
Current Encounter
Screening
Vital Signs Ent
S/O
A/P
Disposition
Reminders
Adequate Calcium Counseling
Anti-Tobacco Counseling
Blood Pressure Screen
Mammogram Screening
Regular Activity Counseling
Total Cholesterol Screen
Date: 09 Nov 2004 0930 EST
Status: In Progress
MTF: CHCSII ITT Facility
Primary Provider: USER, TEST
Type: ACUT$
Clinic: CHCSII ITT Clinic
Patient Status: Outpatient
Reason for Appointment: cough & fever HTN followup
Appointment Comments:
middle age illnesses/perimenopause
AutoCite...
AutoCites Refreshed by USER, TEST @ 02 Dec 2004 2306 EST
Problems
• ESSENTIAL HYPERTENSION
• METRORRHAGIA
• IRON DEFICIENCY ANEMIA
Active Family History
No Active Family History Found.
Allergies
No Allergies Found.
Active Medications
Active Medications | Status | Sig | Refills Left | Last Filled
AMLODIPINE (NORVASC) 5MG--PO 5MG TAB | Active | QD | 6 of 6 | Not Recorded
HCTZ (ESIDREX/ORETIC)--PO 25MG TAB | Active | QD | 6 of 6 | Not Recorded
FERROUS SULFATE--PO 325MG TAB | Active | 1 QD | 6 of 6 | Not Recorded
CPG Autocites
Hemoglobin A1c (Diabetes CPG) (Goal: <8) 6 Jun 2004 8.3 mg/dl 14 Apr 2004 8.9 mg/dl 21 Jan 2004 8.7 mg/dl
LDL (Diabetes CPG, Hyperlipidemia CPG) (Goal: <100) 14 Apr 2004 114 mg/dl
Screening
Screening Written by USER, TEST @ 02 Dec 2004 2318 EST
Reason For Appointment: cough & fever
Vitals
Vitals Written by USER, TEST @ 02 Dec 2004 2334 EST
BP: 122/66, HR: 72,
S/O
A/P
A/P Written by USER, TEST @ 03 Dec 2004 1027 EST
1. Patient Counseling: Adequate Calcium Counseling Complet
Laboratory(ies): HGB A1C (Routine); LIPID PAI
USER, TEST in CHCSII Test Clinic at CHCSII ITT
Training Use Only
AHLTA

Why the Focus?

- **ADM has transitioned from capturing "Ambulatory" services to also include "Professional" services for Inpatient to:**
  - Standardize data collection methods
  - Compare workload and productivity
  - Measure efficiency per Provider F
  - Forecast demand for services
  - Establish performance benchmar
  - Identify trends and utilization
  - Calculate costs of services
  - Assess quality of services

Measuring Performance



Focus Shifting from "Counting Visits" to Measuring Work/Services Provided

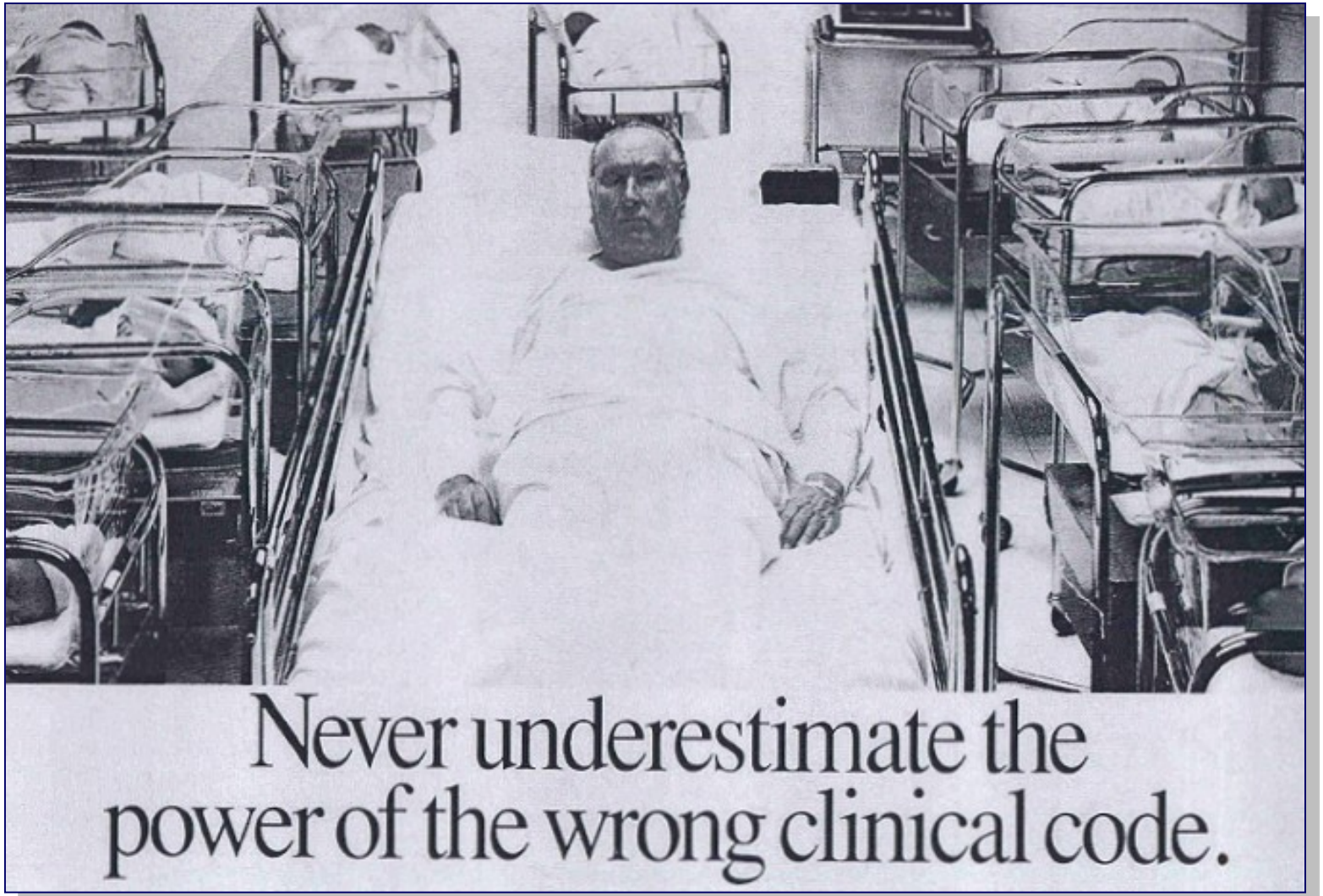
Visits vs Encounters

- **An "ENCOUNTER" = Services Provided**
  - -Documents reason for seeking care
  - -Captures medical services provided
  - -Establishes Level of professional service and decision making
  - -Identifies Staff (By Name) providing the services
- **A Count Visit is Always an Encounter, but not all Encounters meet the definition of a Count Visit for reporting in WAM/EAS IV, EAS "Eligible" Encounters and Worldwide Workload (WWR)**
- **DQMC Statement 8. a) - # SADR encounters / # WWR visits**

Encounter Services

- **ICD-9 Code – Why the Patient was seen?**
  - Diagnosis and Chief Compliant
- **CPT Code – What was done to address the patient problem?**
  - Physician/Provider Services
  - Procedures Performed and Units of Service
  - Modifiers
- **HCPCS Code**
  - What services/supplies were provided?
- **Evaluation & Management Code (CPT Code)**
  - Setting, Type and Level of Services

Coding Pick Lists…



Basic Features

- **Standard Coding Look-Up Tables:**
  - ICD-9 (including Military Unique Codes)
  - CPT/HCPCS
  - Modifiers
- **Clinic Favorites Coding Lists**
- **Each patient encounter must contain:**
  - 1 Diagnosis Code
  - 1 E&M (May be “99499” entered as a “Placeholder”)
- **Secondary Providers**
  - Paraprofessional, Assisting, Nurse & Supervising
- **AHLTA encounters “Written-Back” to CHCS ADM**
  - Near-Real Time updates (when the encounter is complete)

Additional Features

- **HIPAA Standard elements:**
  - **Cause of Injury (and associated elements)**
  - **Pregnancy Related (and associated elements)**
  - **Provider Taxonomy**
- **Secondary Providers**
- **Additional E&M Codes**
- **Diagnosis Code Priority (Links Procedure to Dx)**
- **CPT Code Units of Service (per CPT Code)**
- **CPT Code Modifiers (up to 3 – per CPT Code)**
- **Additional Provider Face To Face Time Help Calculator**
- **Military Unique ICD-9 Codes**
- **Disposition Type**
- **Industry Based Workload Alignment (IBWA) encounters**
  - **Attending Provider Daily RNDS* Appointment Type**

PENDING vs PENDING

- **PENDING "Visit" Status: (Bad…)**
  - Incomplete Workload
- **PENDING "SADR" Status: (Good…)**
  - Encounter Coding Complete or Updated and ready for transmission in the daily batch SADR extract file
  - ADM Encounters must contain at least one Diagnosis Code and one E&M Code to be flagged in ADM as "PENDING" SADR Transmission
    - E&M Code is optional for APV and encounters (June 2005)
    - E&M Code is also optional for Non-Count Visits
    - Note: Current recommendation is to continue to enter the 99499 E&M Code Placeholder

See Notes View for additional

ADM Reports

```
STYL   User Prompt Style
   1      Appointments with No ADM Records by Clinic
   2      ADM Patients with 3rd Party Insurance
   3      ADM Compliance Report
   4      ADM Records with Unresolved Coding Issues
   5      Interface Transmission Status of ADM Record
   6      Encounter Summary Report by Clinic/Provider
   7      For Clinic Use Only Report
   8      Encounter Specific Code Report by Clinic/Provider
   9      Top Number Encounter Report
   10     Appointment/Encounter Count Report
   11     Patient Encounter Records Report
```

IBWA Compliance

- **Generate the ADM Compliance Report**
  - # Completed IBWA Encounters
- **Generate the WWR to re**
  - # OBDS
  - # Dispositions

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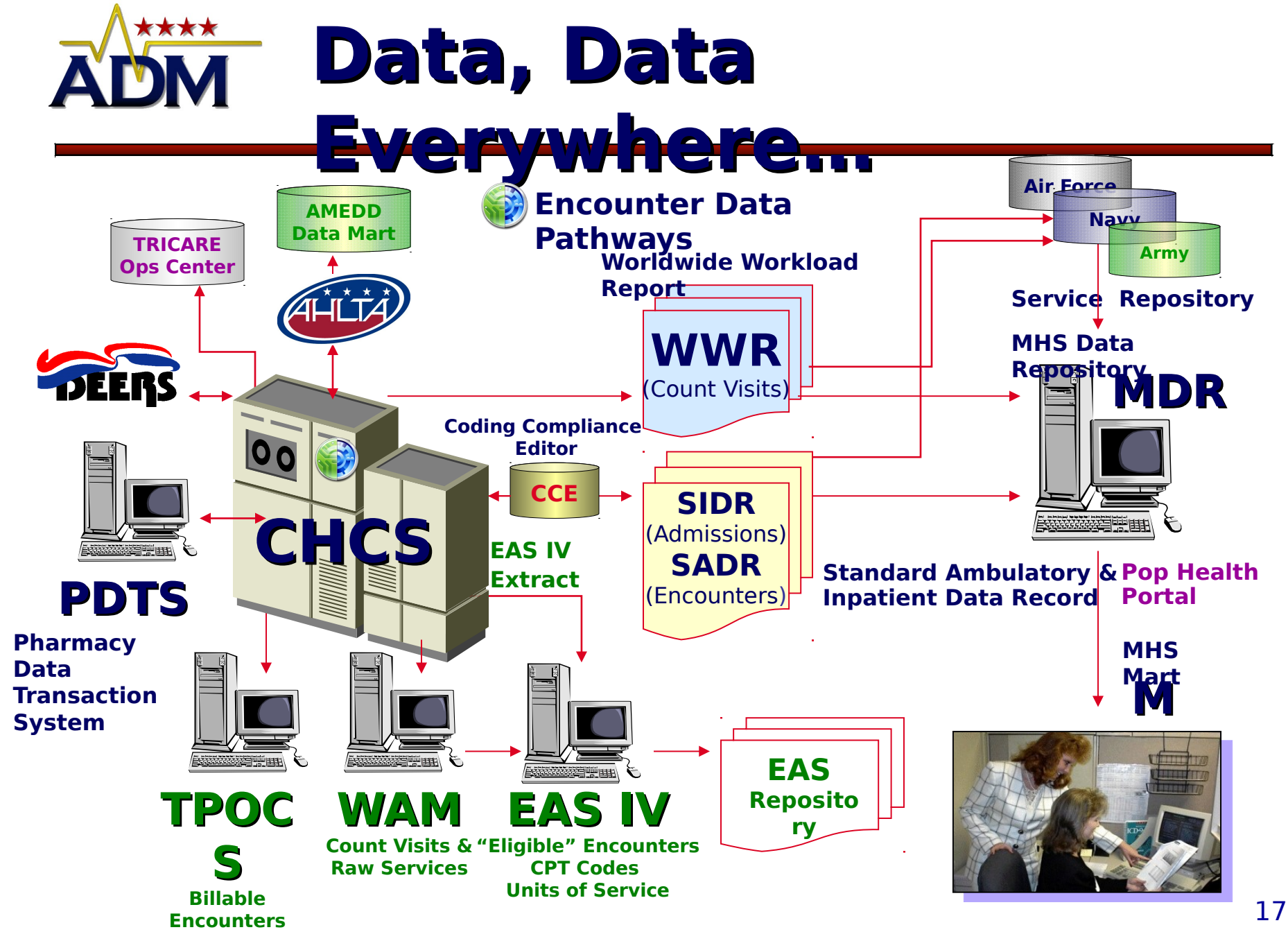
Ambulatory Data Module

ADM Compliance Report by Clinic
From: Dec 2005 Thru: Dec 2005

Clinic	PAS Total	Complete ADM Total	Incomplete ADM Total	% Compliance
0089 EKAA IBWA CLINIC 0089	3000	2900	100	97
0089 BAA0 INTERNAL MEDICINE-OBS	1	1		100
Grand Total	3001	2901	10	97

Data, Data Everywhere…



SADR Data Elements

- **Includes Visit data plus additional Encounter detail:**
  - 1 E&M Code
  - Up to 4 CPT Codes
  - Up to 4 Dx Codes
  - Provider Seen
  - Provider Medical Specialty
  - Secondary Providers
  - Appointment Type and Status
  - Patient Demographics (Including Enrollment)
- **Does NOT include:**
  - Additional E&M Codes
  - Units of Service
  - Modifiers
  - Count/Non-Count Workload Flag
  - Provider Performing Procedure
  - A way for Service and MHS databases to know “How many still open?”

Maximum Performance

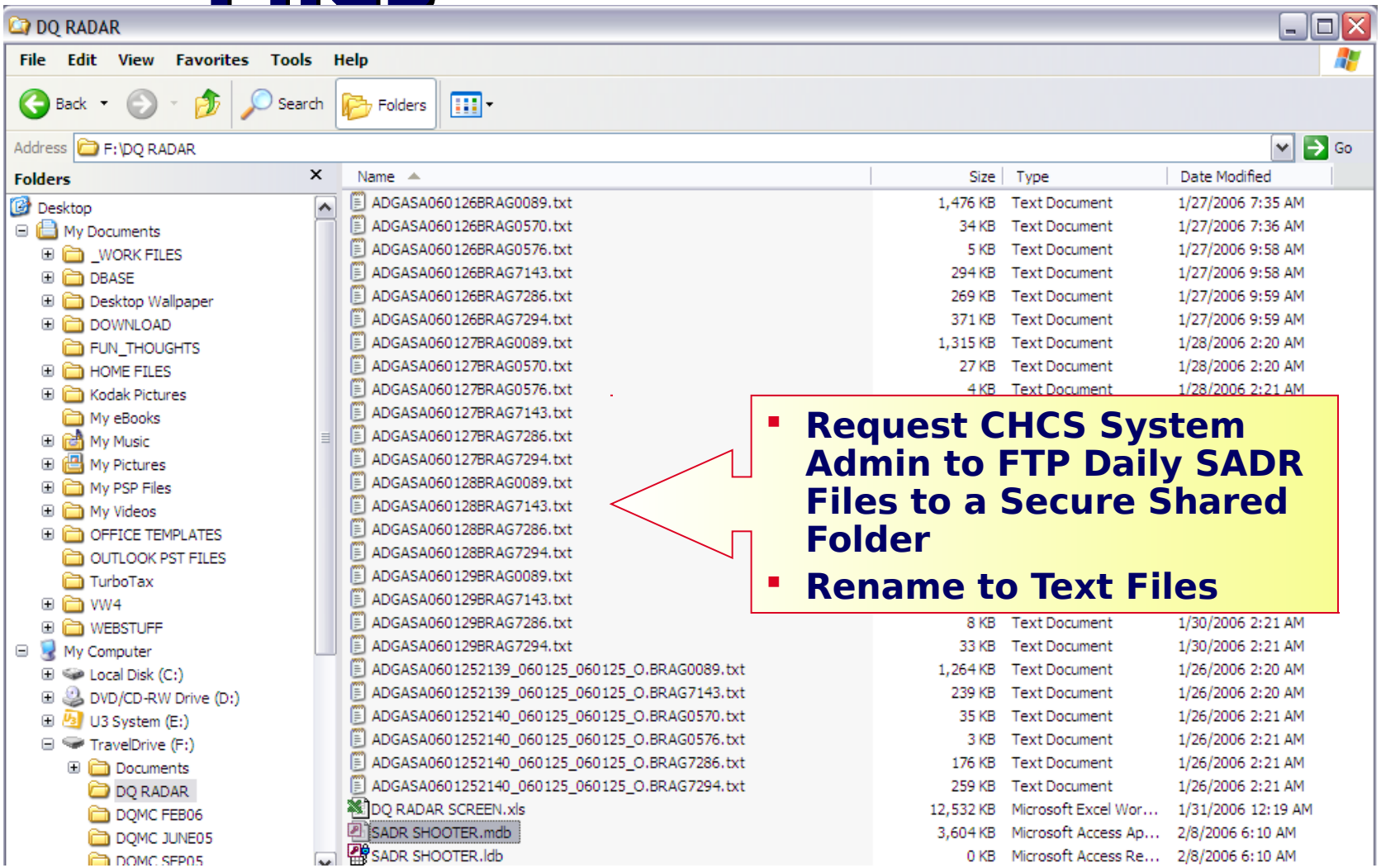
Encounter Data Workbook

- **Import Daily SADR extracts:**
  - **Excel Macro parses SADR file by DMIS**
  - **SADR SHOOTER.mdb**
- **Copy/Paste into Excel Workbook**
- **“Ready Data” for your DQ Radar “Screener”**
- **Identify trends for user feedback**
- **Supports DQ Process Improvement**
- **Drill Down into specific problem areas**

See Notes View for additional

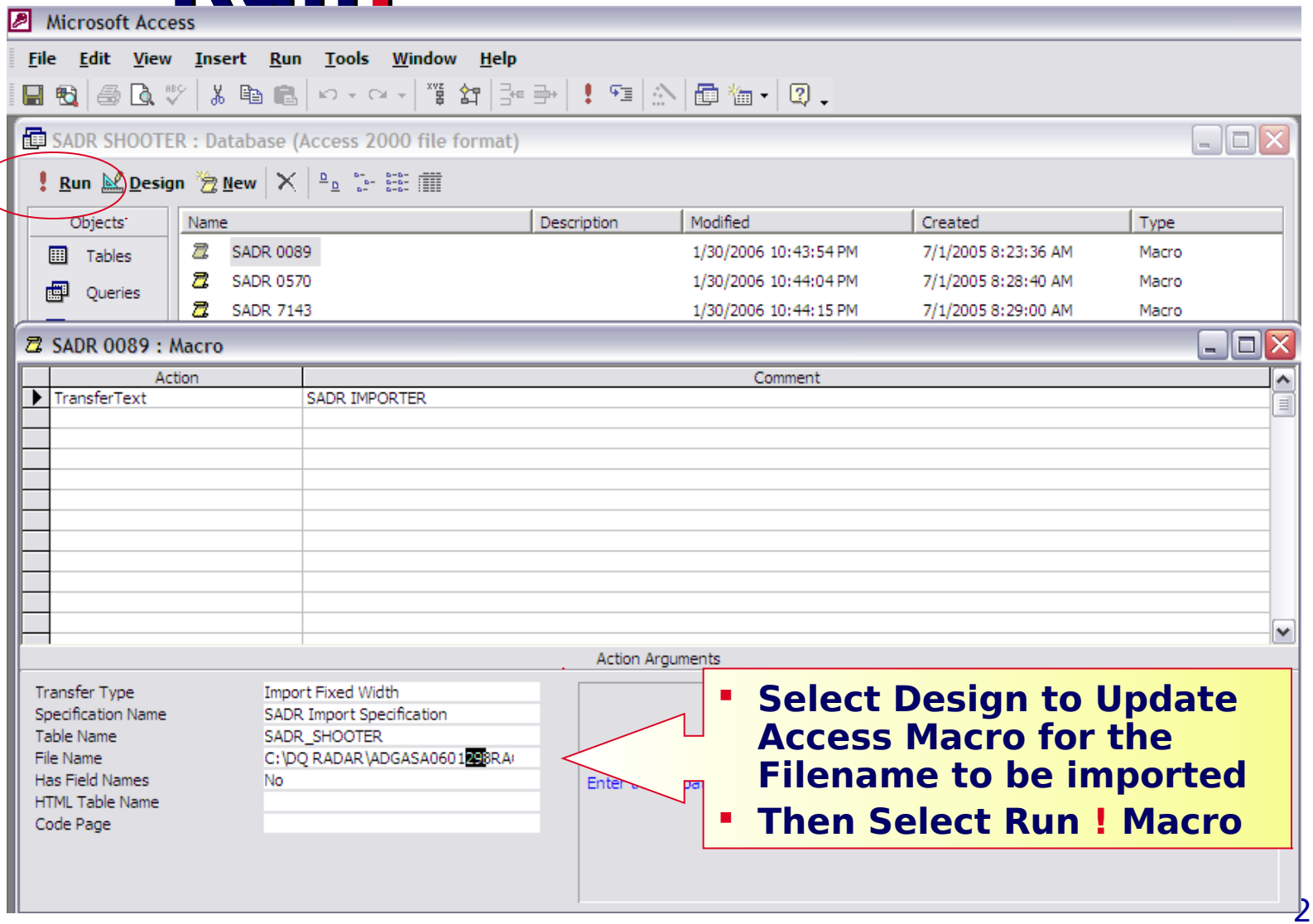
DQ Encounter "Screener"

Daily SADR Extract Files

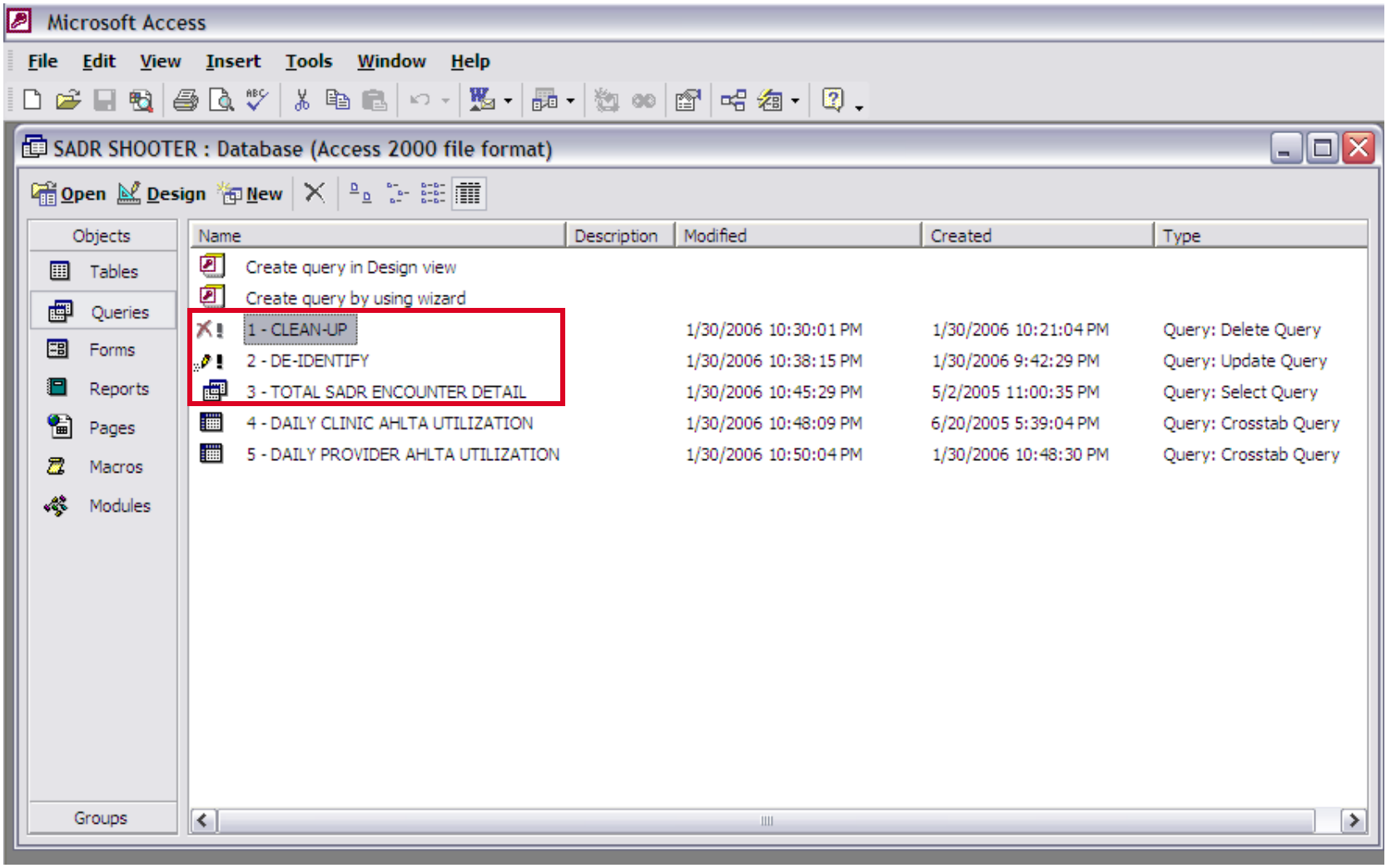


- **Request CHCS System Admin to FTP Daily SADR Files to a Secure Shared Folder**
- **Rename to Text Files**

Update Macro and Run!


Microsoft Access
File Edit View Insert Run Tools Window Help
SADR SHOOTER : Database (Access 2000 file format)
Run Design New
Objects
Tables
Queries
Name Description Modified Created Type
SADR 0089 1/30/2006 10:43:54 PM 7/1/2005 8:23:36 AM Macro
SADR 0570 1/30/2006 10:44:04 PM 7/1/2005 8:28:40 AM Macro
SADR 7143 1/30/2006 10:44:15 PM 7/1/2005 8:29:00 AM Macro
SADR 0089 : Macro
Action Comment
TransferText SADR IMPORTER
Action Arguments
Transfer Type Import Fixed Width
Specification Name SADR Import Specification
Table Name SADR_SHOOTER
File Name C:\DQ RADAR\ADGASA060
Has Field Names No
HTML Table Name
Code Page
Select Design to Update Access Macro for the Filename to be imported
Then Select Run ! Macro

Query 1-2-3…


Microsoft Access
File Edit View Insert Tools Window Help
SADR SHOOTER : Database (Access 2000 file format)
Open Design New
Objects
Tables
Queries
Forms
Reports
Pages
Macros
Modules
Groups
Name
Description
Modified
Created
Type
Create query in Design view
Create query by using wizard
1 - CLEAN-UP
1/30/2006 10:30:01 PM
1/30/2006 10:21:04 PM
Query: Delete Query
2 - DE-IDENTIFY
1/30/2006 10:38:15 PM
1/30/2006 9:42:29 PM
Query: Update Query
3 - TOTAL SADR ENCOUNTER DETAIL
1/30/2006 10:45:29 PM
5/2/2005 11:00:35 PM
Query: Select Query
4 - DAILY CLINIC AHLTA UTILIZATION
1/30/2006 10:48:09 PM
6/20/2005 5:39:04 PM
Query: Crosstab Query
5 - DAILY PROVIDER AHLTA UTILIZATION
1/30/2006 10:50:04 PM
1/30/2006 10:48:30 PM
Query: Crosstab Query

Show Me the Data!

3 - TOTAL SADR ENCOUNTER DETAIL : Select Query

APPT_PREFIX	APPT_IEN	SADR_STAT	SADR_DATE	APPT_	E_M_CODE	CPT1_CODE	CPT1_LEVEL	CPT2_CODE	CPT2_LEVEL	CPT3_CODE	CPT3_LEVEL	CPT4_CODE	CPT4_LEVEL
2	14679519	R	20060127	1	99212								
C	14599779	R	20060127	1	99222								
C	14702113	R	20060127	3	99499	99024	1						
C	14702115	R	20060127	3	99499	99024	1						
2	14701846	R	20060127	6	99499								
C	14687291	R	20060127	1	99284	36415	1	99001	1	36000	1	90760	1
2	14694400	R	20060127	3	99499	90471	1	90657	1				
2	14702009	R	20060127	3	99499	96150	1	90899	1				
C	14608397	R	20060127	1	99499	42826	1	00170	1	99199	1		
C	14692475	R	20060127	1	99283	93005	1	J8499	1				
2	14638448	R	20060127	1	99499	97535	3						
C	14702110	R	20060127	3	99499	99024	1						
C	14702121	R	20060127	3	99499	99024	1						
C	14599555	R	20060127	1	99499	42826	1	00170	1	99199	1		
2	14701117	R	20060127	3	99213	59025	2						
2	14677432	R	20060127	1	99211								
C	14692435	R	20060127	1	99283	36000	1	90760	1	J7030	1	90774	1
C	14702130	R	20060127	3	99211								
2	14675156	R	20060127	1	99499	99024	1						
C	14689855	R	20060127	1	99282	29130	1						
2	14700161	R	20060127	3	99211								
C	14702117	R	20060127	3	99499	99024	1						
2	14702253	R	20060127	6	99499								
2	14677982	R	20060127	1	99215								
C	14702095	R	20060127	3	99211								
C	14687326	R	20060127	1	99282	99070	1	E0110	1				
C	14702098	R	20060127	3	99499	99024	1						
2	14701826	R	20060127	6	99499								
C	14702101	R	20060127	3	99499	99024	1						
2	14702249	R	20060127	6	99371								
2	14659632	R	20060127	1	99212	59025	1	76815	1				
C	14687301	R	20060127	1	99283	E0110	1	99070	1	J8499	1		
2	14629949	R	20060127	1	99499	97535	2	97150	2	97035	2		
C	14692429	R	20060127	1	99284	36415	1	99001	1	36000	1	90760	1
2	14691534	R	20060127	3	99213								

Record: 1 of 5732

- Select All
- Copy

ADM And Paste…

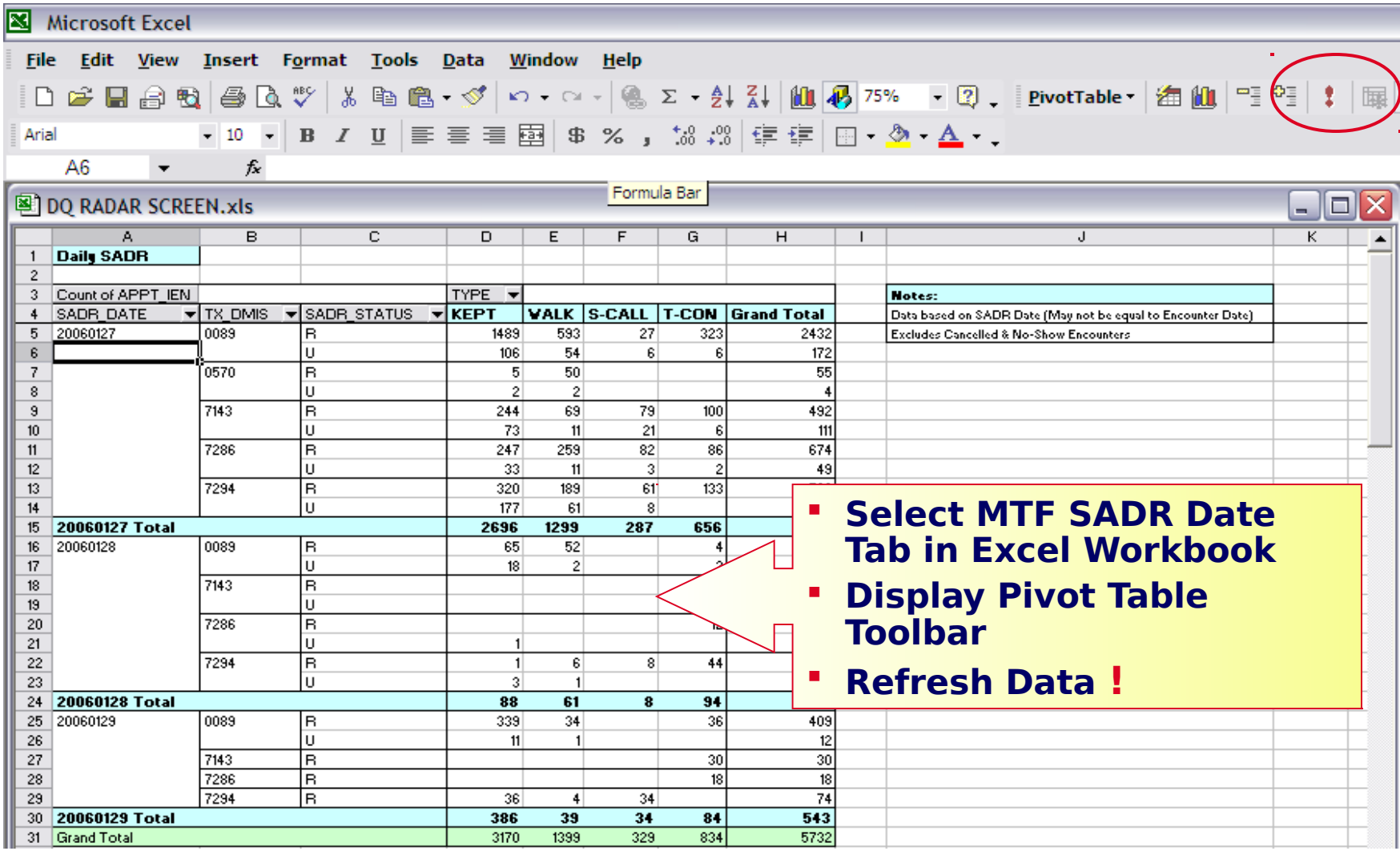
DQ RADAR SCREEN.xls

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	PREFIX	APPT_IEN	SADR_STATUS	SADR_DATE	TYPE	E_M_CODE	CPT1_CODE	CPT1_LEVEL	CPT2_CODE	CPT2_LEVEL	CPT3_CODE	CPT3_LEVEL	CPT4_CODE	CPT4_LEVEL	TX_DMIS	GENDER	ENC_DATE	ICD1	ICD2
2	2	14679519	R	20060127	1	99212									0089	F	20060127	242.90	
3	C	14539779	R	20060127	1	99222									0089	M	20060103	786.05	708.0
4	C	14702113	R	20060127	3	99499	99024	1							0089	M	20060127	V58.3	
5	C	14702115	R	20060127	3	99499	99024	1							0089	M	20060127	V58.3	
6	2	14701846	R	20060127	6	99499									0089	M	20060127	V68.9	
7	C	14687291	R	20060127	1	99284	36415	1	99001	1	36000	1	90760	1	0089	M	20060125	959.12	E826.1
8	2	14634400	R	20060127	3	99499	90471	1	90657	1					0089	F	20060126	V04.81	
9	2	14702009	R	20060127	3	99499	96150	1	90899	1					0089	M	20060127	V61.20	
10	C	14608397	R	20060127	1	99499	42826	1	00170	1	99199	1			0089	M	20060123	474.00	
11	C	14632475	R	20060127	1	99283	93005	1	J8499	1					0089	F	20060125	782.0	
12	2	14638448	R	20060127	1	99499	97535	3							0089	M	20060127	V57.1	719.41
13	C	14702110	R	20060127	3	99499	99024	1							0089	F	20060127	V58.3	
14	C	14702121	R	20060127	3	99499	99024	1							0089	M	20060127	V58.3	
15	C	14539555	R	20060127	1	99499	42826	1	00170	1	99199	1			0089	M	20060123	474.00	
16	2	14701117	R	20060127	3	99213	59025	2							0089	F	20060127	054.9	V22.2
17	2	14677432	R	20060127	1	99211									0089	F	20060127	V65.49 9	
18	C	14632435	R	20060127	1	99283	36000	1	90760	1	J7030	1	90774	1	0089	M	20060125	708.9	
19	C	14702130	R	20060127	3	99211									0089	M	20060127	V58.3	
20	2	14675156	R	20060127	1	99499	99024	1							0089	M	20060127	V58.76	
21	C	14689855	R	20060127	1	99282	29130	1							0089	F	20060125	883.0	E920.8
22	2	14700161	R	20060127	3	99211									0089	M	20060127	453.9	
23	C	14702117	R	20060127	3	99499	99024	1							0089	F	20060127	V58.3	
24	2	14702253	R	20060127	6	99499									0089	M	20060127	V68.89	
25	2	14677382	R	20060127	1	99215													
26	C	14702095	R	20060127	3	99211													
27	C	14687326	R	20060127	1	99282	99070	1	E0110	1									
28	C	14702098	R	20060127	3	99499	99024	1											
29	2	14701826	R	20060127	6	99499													
30	C	14702101	R	20060127	3	99499	99024	1											
31	2	14702249	R	20060127	6	99371													
32	2	14653632	R	20060127	1	99212	59025	1											
33	C	14687301	R	20060127	1	99283	E0110	1											
34	2	14629343	R	20060127	1	99499	97535	2											
35	C	14632429	R	20060127	1	99284	36415	1	99001										
36	2	14631534	R	20060127	3	99213													
37	C	14702105	R	20060127	3	99499	99024	1											
38	2	14615494	R	20060127	1	99214													
39	2	14701837	R	20060127	6	99371													
40	C	14687281	R	20060127	1	99283	99070	1	J8499	1									

HCP Summary | Consults | Ins Ind | Code Review | ICD_CPT-1 Worksheet | FCC E&M | Spec Dist | RN T-CONS | Raw Data

- Paste into Excel Workbook
- DQ RADAR Raw Data Tab
- Excel limits data to 65,000 Rows
- Note: Current Workbook set for 30,000 rows
- Consider a new Workbook each month

Have Data – Now What?



	A	B	C	D	E	F	G	H	I	J	K
1	**Daily SADR**										
2											
3	Count of APPT_IEN			TYPE							
4	SADR_DATE	TX_DMIS	SADR_STATUS	KEPT	WALK	S-CALL	T-CON	Grand Total			
5	20060127	0089	R	1489	593	27	323	2432			
6			U	106	54	6	6	172			
7		0570	R	5	50			55			
8			U	2	2			4			
9		7143	R	244	69	79	100	492			
10			U	73	11	21	6	111			
11		7286	R	247	259	82	86	674			
12			U	33	11	3	2	49			
13		7294	R	320	189	61	133				
14			U	177	61	8					
15	**20060127 Total**			**2696**	**1299**	**287**	**656**				
16	20060128	0089	R	65	52		4				
17			U	18	2						
18		7143	R								
19			U								
20		7286	R								
21			U	1							
22		7294	R	1	6	8	44				
23			U	3	1						
24	**20060128 Total**			**88**	**61**	**8**	**94**				
25	20060129	0089	R	339	34		36	409			
26			U	11	1			12			
27		7143	R				30	30			
28		7286	R				18	18			
29		7294	R	36	4	34		74			
30	**20060129 Total**			**386**	**39**	**34**	**84**	**543**			
31	Grand Total			3170	1399	329	834	5732			

Notes:
Data based on SADR Date (May not be equal to Encounter Date)
Excludes Cancelled & No-Show Encounters

- **Select MTF SADR Date Tab in Excel Workbook**
- **Display Pivot Table Toolbar**
- **Refresh Data !**

SADR "Check Points"

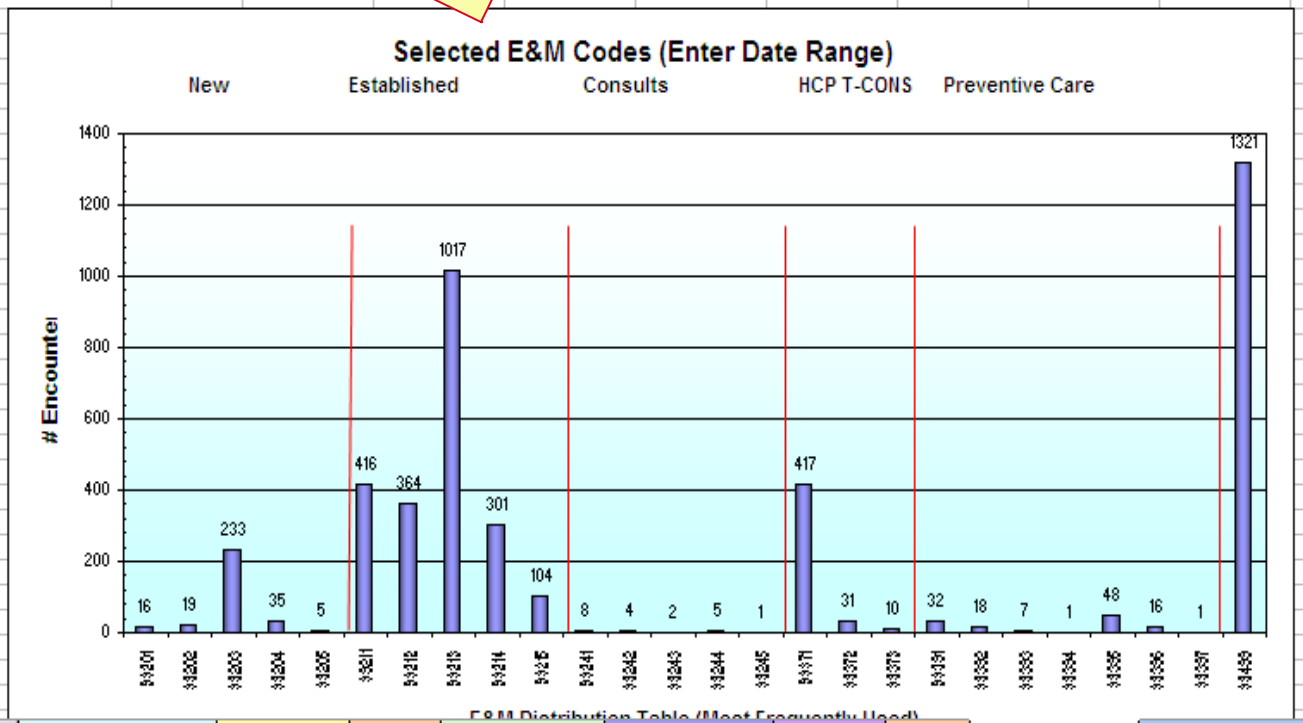
- **Allied Health Locations (PT/OT, Audiology, Mental Health, Social Work, etc.)**
  - **MTFs will be decremented for incorrect Allied Health E&M Code assignment!**
- **E&M Codes for PharmD's, Nurses and Technicians**
- **E&M Distribution by FCC (Bell Curve):**
  - **By Provider**
  - **By 4th Level FCC**
  - **New vs Established Encounters**
  - **Sick vs Well Encounters**
  - **New vs Consult Encounters**
- **Diagnosis Capture**
- **Procedures Performed**
- **Updated Encounters**
- **Provider Medical Specialty (Direct Care <=905)**

E&M Code Review

DQ RADAR SCREEN.xls

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	**Code Review**													
2														
3			**New Pt Lvl 1**	**New Pt Lvl 2**	**New Pt Lvl 3**	**New Pt Lvl 4**	**New Pt Lvl 5**	**Est Pt Lvl 1**	**Est Pt Lvl 2**	**Est Pt Lvl 3**	**Est Pt Lvl 4**	**Est Pt Lvl 5**	**Consult 1**	**Consult 2**
4	Count of APPT_IEN	E_M_CODE												
5	SADR_STATUS		99201	99202	99203	99204	99205	99211	99212	99213	99214	99215	99241	99242
6	R	154		19	233	35	5	416	364	1017	301	104	8	4
7	Grand Total	154		19	233	35	5	416	364	1017	301	104	8	4
8														
9														
10			**New**		**ew Pt Lvl 3**	**New Pt Lvl 4**	**New Pt Lvl 5**	**Est Pt Lvl 1**	**Est Pt Lvl 2**	**Est Pt Lvl 3**	**Est Pt Lvl 4**	**Est Pt Lvl 5**	**Consult 1**	**Consult 2**
11			99201		9203	99204	99205	**99211**	**99212**	**99213**	**99214**	**99215**	99241	99242
12	**Copy Table Data->**		16		233	35	5	416	364	1017	301	104	8	4
13														

Check Dispositi on



MTF SADR Date | Enctr Date | AHLTA | FCC Summary | HCP Summary | Consults | Ins Ind | Code Review | ICD_CPT-1 Worksheet | FCC E&M | Spec Dist

E&M By Specialty

DQ RADAR SCREEN.xls

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB
1	**HCP Specialty Distribution**																											
2																												
3	Count of APPT_IEN		E_M_COI																									
4	HCP_SPEC	SADR_STATUS	99201	99202	99203	99204	99205	99211	99212	99213	99214	99215	99219	99221	99222	99223	99231	99232	99233	99238	99239	99241	99242	99243	99244	99245	99253	99281
20	080	R		1	3			6	4	4																		
21	090	R		2					2	5	1																	
22	092	R								2	1	5																
23	100	R			1	1	3	3	21	18	11	1								1								
24	108	R		1	1				1	20							2											
25	110	R	2	1					4		4	3																
26	120	R	3					1		48	1	3																
27	130	R	2	1	4				2		2																	
28	140	R			1			15	5	5	7	9			1													
29	150	R						6	16	48	14	8			1		8			7		2	4					
30	202	R						2	7	4																		
31	300	R						1		9	14																	
32	321	R								2	1																	
33	600	R						64	16	1		1																
34	602	R				2		1	1		3	9																
35	603	R								3																		
36	604	R		1	1			8	64	89	17											6						
37	605	R						16	3	75																		
38	607	R						2																				
39	608	R								28	12	6			1		2			1								
40	609	R								29	7	7		1														
41	610	R																										
42	702	R					1																					
43	703	R																										
44	704	R																										
45	705	R	1																									
46	706	R							1			1																
47	707	R															2											
48	708	R		1		17			1	87																		
49	709	R										1																
50	710	R																										
51	713	R	4	3																								
52	800	R																										
53	900	R	1		204			65	5	1																		
54	901	R	3	8	18	4	1	60	154	301	73	9																5
55	Grand Total		16	19	233	35	5	416	364	1017	301	104	1	2	10	4	17	14	8	19	4	8	4	2	5	1	1	5
56																												

MTF SADR Date | Enctr Date | AHLTA | FCC Summary | HCP Summary | Consults | Ins Ind | Code Review | ICD_CPT-1 Worksheet | FCC E&M | Spec Dist

Drill Down Reconciliation

DQ RADAR SCREEN.xls

	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA
1	CPT2_CODE	CPT2_LEVEL	CPT3_CODE	CPT3_LEVEL	CPT4_CODE	CPT4_LEVEL	TX_DMIS	GENDER	ENC_DATE	ICD1	ICD2	ICD3	ICD4	INS_ID	MEPRS	PAT_CAT	PT_STATUS	HCP_ID	HCP_CLASS
2	97110	2	97545	2			0089	F	20060127	V57.21	813.44			2	BLBA	A41	0	SANTANAM	OTTEC
3							0089	M	20060127	V57.21	842.00			2	BLBA	F11	0	CHARLESK	TECH
4	97035	2	97010	2			0089	F	20060127	V57.21	354.0			2	BLBA	A11	0	CHARLESK	TECH
5	97110	1					0089	M	20060127	V57.21	883.0			2	BLBA	A11	0	CHARLESK	TECH
6							0089	M	20060127	791.0	727.09	719.46	719.41	2	BHAM	A11	0	MARCUF	CM

```
Select PAD System Menu Option: IFE  Inquire to File Entries
Output from what file: PATIENT APPOINTMENT//   (14746722 entries)
Select PATIENT APPOINTMENT NAME: `14652742
First Print FIELD: [GS CCC APP IEN  GS CCC APP IEN       (02/1/06)  USER #14396
                                                  FILE #44.2
Want to edit 'GS CCC APP IEN' Template? NO// Y  (YES)
NAME: GS CCC APP IEN// ..
DESCRIPTION:    1>DQ Radar Reconciliation List
EDIT Option:
READ ACCESS: &SHARKPONDFLYsharkpondflyQq  Replace
WRITE ACCESS: &SHARKPONDFLYsharkpondflyQq  Replace
First Print FIELD: "`"_NUMBER;X//
Then Print FIELD: "^"_RA DATE TIME(APPOINTMENT DATE/TIME);X
Then Print FIELD: "^"_PROVIDER;X//
Then Print FIELD: "^"_MEPRS;X//
   By 'MEPRS', do you mean the PATIENT APPOINTMENT 'MEPRS CODE' Field? YES//  (YES)
Then Print FIELD: "^"_CLINIC;X//
Then Print FIELD: "^"_NAME;X//
Heading: @@//
```

The same IEN(s) can be used to Inquire into the KG ADC DATA File

Allied Health Locations

DQ RADAR SCREEN.xls

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC
1	**FCC II E&M Distribution**	Per PASBA Allied Health Metric Below																											
2				New					Est														Consult						
3	Count of APPT_IEN		E_M_CODE																										
4	MEPRS	SADR_STATUS		99201	99202	99203	99204	99205	99211	99212	99213	99214	99215	99219	99221	99222	99223	99231	99232	99233	99238	99239	99241	99242	99243	99244	99245	99253	99281
66	BFEA	R																											
67	BFEB	R																											
68	BFEI	R																											
69	BFEM	R																											
70	BFEN	R																											
71	BFEO	R																											
72	BFFA	R																											
73	BFFI	R																											
74	BFFN	R																											
75	BGAA	R	2						**94**	**42**	**121**	**28**	**10**																
76	BGAI	R	55						**91**	**38**	**216**	**68**	**6**																
77	BGAN	R	2						**20**	**36**	**146**	**41**	**2**																
78	BGAR	R	5		1	2			**26**	**44**	**107**	**8**																	
79	BHA2	R		2						**15**																			
80	BHAM	R					2		**31**	**3**	**3**	**1**																	
81	BHBA	R	3			12	4				**8**	**38**	**2**																
82	BHCA	R			1				**1**																				
83	BHCI	R																											
84	BHCN	R																											
85	BHCR	R								**1**																			
86	BHDA	R																											
87	BHDI	R																											
88	BHEA	R																											
89	BHFB	R																											
90	BHFC	R	1	1	8	5		1	**18**		**10**	**3**																	
91	BHGA	R							**2**		**2**	**1**																	
92	BIAA	R	79						**9**		**1**																		5
93	BIAB	R	1						**3**	**50**	**25**																		
94	BJAI	R							**5**																				
95	BJAN	R							**7**	**33**	**20**	**2**	**1**																
96	BLAA	R	1						**1**	**1**			**1**																
97	BLAR	R																											
98	BLBA	R		1						**4**																			
99	FBNA	R		**1**					**41**		**1**																		
100	FBNI	R																											
101	FBNN	R				204							**1**																
102	Grand Total		154	16	19	233	35	5	**416**	**364**	**1017**	**301**	**104**	1	2	10	4	17	14	8	19	4	8	4	2	5	1	1	5

MTF SADR Date | Enctr Date | AHLTA | FCC Summary | HCP Summary | Consults | Ins Ind | Code Review | ICD_CPT-1 Worksheet | **FCC E&M** | Spec Dist

Explore More Possibilities!

Questions?

“Field Guide”

Back-Up Slides

“Field Guide”

Back-Up Slides

Encounter Processing

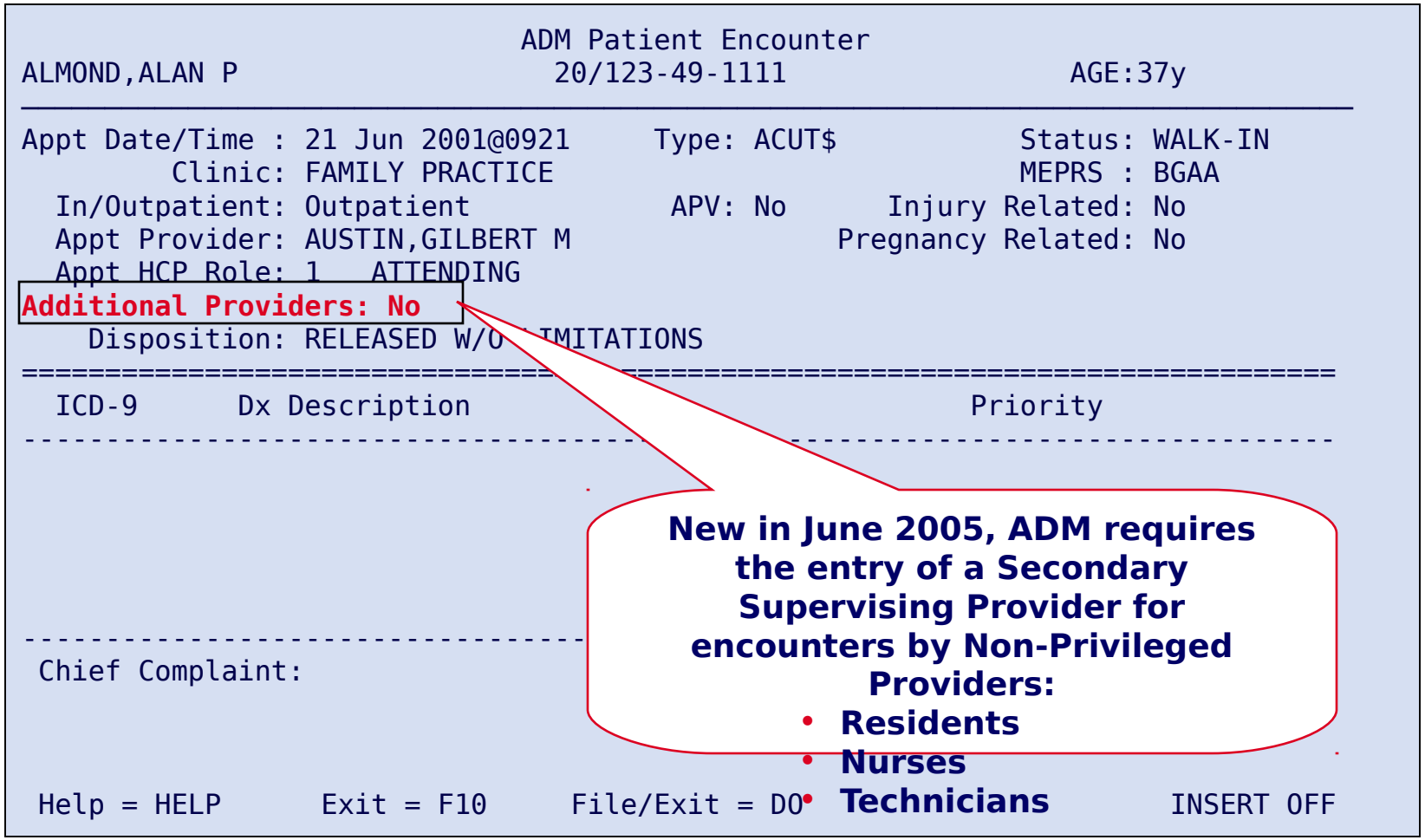
- **ADM Encounter record created when Visit Status entered in CHCS PAS/MCP is updated to "KEPT" or entered as a "WALK-IN"**
- **Encounter "Checked-In" or "Walked-In" in AHLTA will update Visit Status to support CHCS PAS/MCP workload reporting**
- **Updates to Visit data such as HCP Seen, MEPRS Code or Count/Non-Count must still be made in CHCS PAS/MCP using the End of Day processing option:**
  - CHCS PAS Supervisor Security Key required to update Visits > 7days
  - Visits marked as OCC-SVC in CHCS PAS/MCP are not included in the ADM Compliance Report (Do not require completion)
- **Encounter coding can be entered by Clinic Staff, Provider or Coding Professional, based on services documented in the Medical Record, for services provided within the Clinic by Clinic Staff**
- **Encounter coding, disposition and administrative elements may be updated and ADM for AHLTA completed encounters**
- **Updated encounters will be re-set to "PENDING" to be included in the next daily SADR batch extract file**

Transitioning to AHLTA

- **Improved 3 day encounter completion compliance**
- **Coder workflow changes:**
  1) Code all handwritten documents done the day prior
  2) Audit all encounters with third-party insurance
  3) Audit and Re-Code as needed all APV clinic visits
  4) Audit ER or other designated high-cost clinics
  5) Audit CHCSII-coded notes with time remaining in day
  6) No audit work will be carried over to the next business day
- **Coders authorized to directly update ADM, based on encounter documentation**
- **Coders coordinate with Providers to update CHCS II when validity of coding impacts validity of Diagnosis or Procedures in the Patient Record**
- **Regular detailed data assessment needed to identify training and transition DQ impacts**

***Source: AMEDD Commander Guidance on CHCSII Utilization of 17 February 2005**

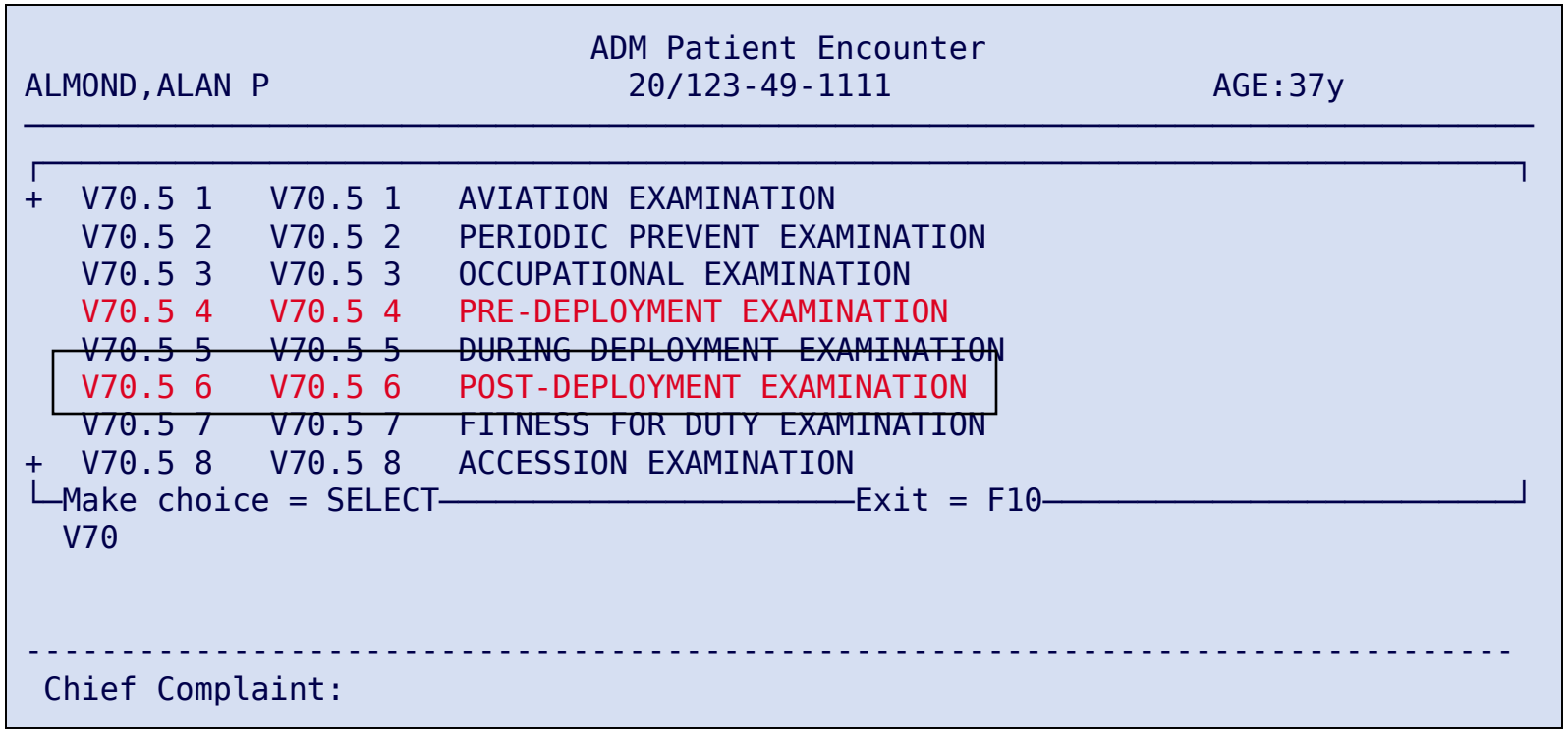
ADM Patient Encounter



Source: CHCS ADM Training Database – Training Patient

See Notes View for additional

Code Search


ADM Patient Encounter
ALMOND,ALAN P
20/123-49-1111
AGE:37y
+ V70.5 1 V70.5 1 AVIATION EXAMINATION
V70.5 2 V70.5 2 PERIODIC PREVENT EXAMINATION
V70.5 3 V70.5 3 OCCUPATIONAL EXAMINATION
V70.5 4 V70.5 4 PRE-DEPLOYMENT EXAMINATION
V70.5 5 V70.5 5 DURING DEPLOYMENT EXAMINATION
V70.5 6 V70.5 6 POST-DEPLOYMENT EXAMINATION
V70.5 7 V70.5 7 FITNESS FOR DUTY EXAMINATION
+ V70.5 8 V70.5 8 ACCESSION EXAMINATION
Make choice = SELECT
Exit = F10
V70
Chief Complaint:

- **Entered as Primary Diagnosis for Deployment Related "Yes" or "Maybe", to support the Post-deployment Health Guideline for Global War on Terrorism (GWOT)**
- **Either based on Patient Stated or Provider Assessment**
- **Enter V70.5 to get DoD Unique Code Pick-List**

Diagnosis Entry

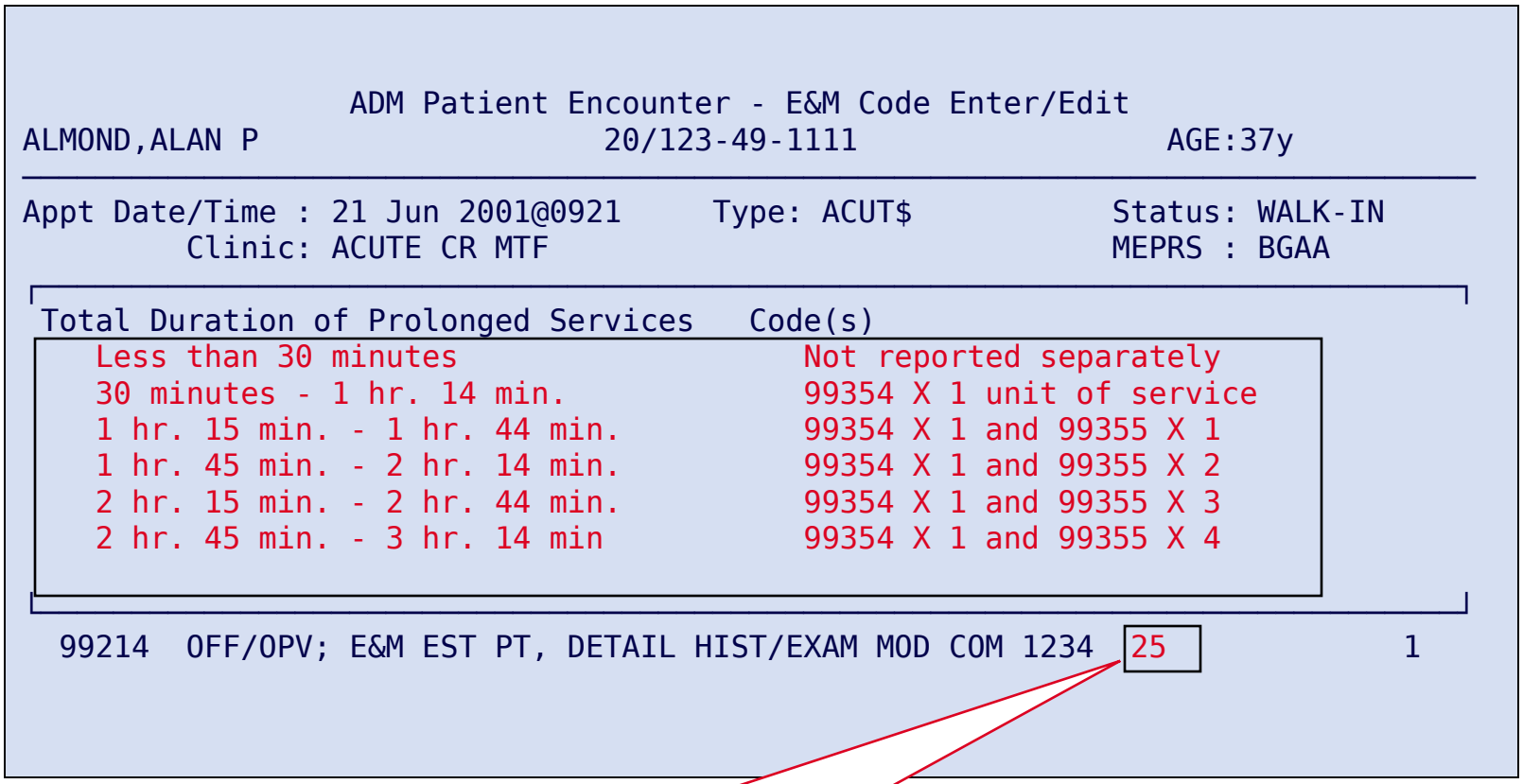
```
                                ADM Patient Encounter
ALMOND,ALAN P                     20/123-49-1111                    AGE:37y
_____________________________________________________________________________

Appt Date/Time : 21 Jun 2001@0921     Type: ACUT$           Status: WALK-IN
         Clinic: ACUTE CR MTF                               MEPRS : BGAA
  In/Outpatient: Outpatient             APV: No      Injury Related: No
  Appt Provider: AUSTIN,GILBERT M                 Pregnancy Related: No
  Appt HCP Role: 1   ATTENDING
Additional Providers: No
    Disposition: RELEASED W/O LIMITATIONS
=============================================================================
  ICD-9      Dx Description                                    Priority
-----------------------------------------------------------------------------
  V70.5 6    POST-DEPLOYMENT EXAMINATION                          1
  309.81     PROLONG POSTTRAUM STRESS                             2
  244.9      HYPOTHYROIDISM NOS                                   3
  401.9      HYPERTENSION NOS                                     4

-----------------------------------------------------------------------------
 Chief Complaint: V70.5 6
```

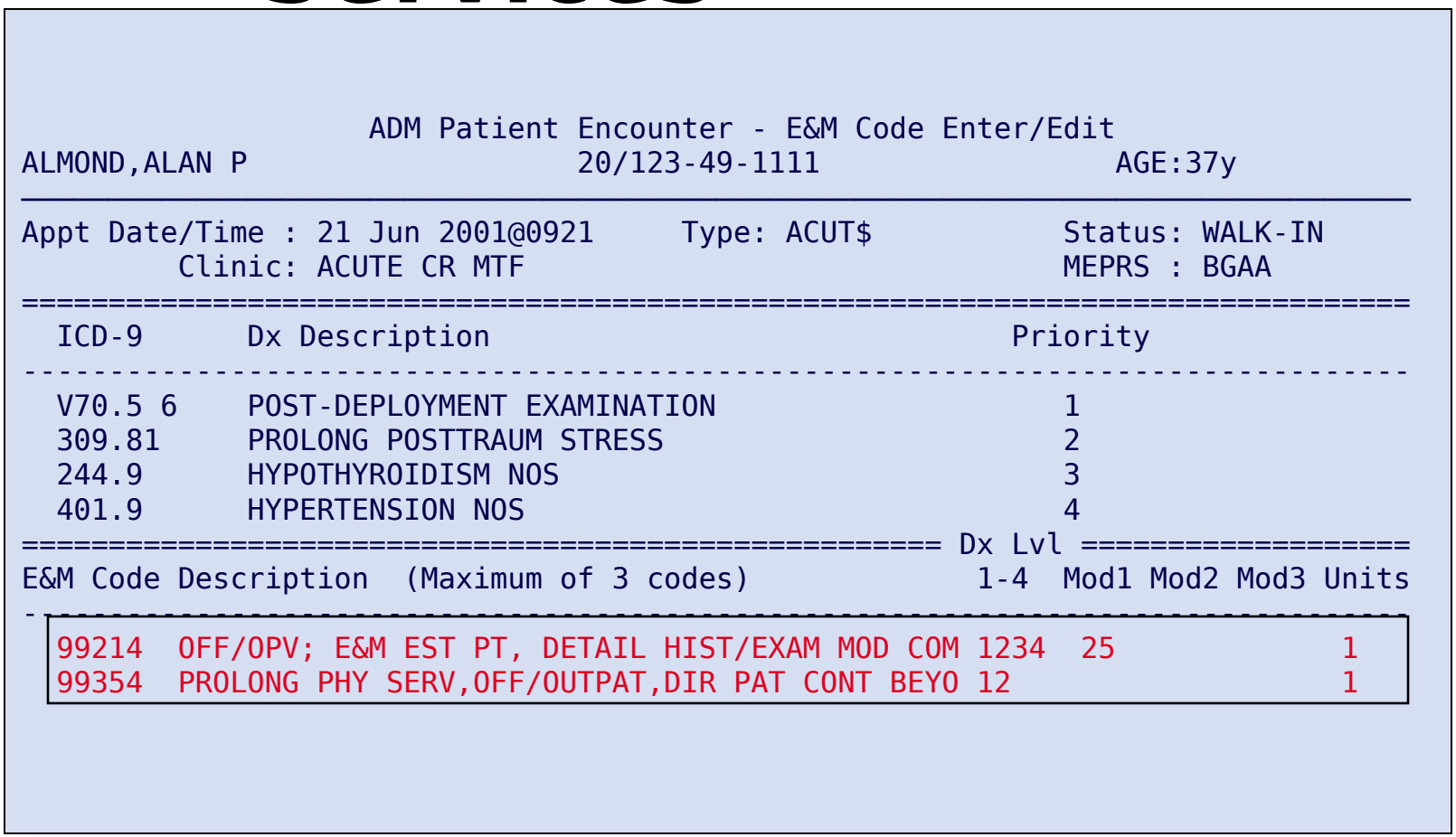
- **Up to 4 Diagnosis can be ranked**
- **Additional Diagnosis will be displayed as “U” Unranked**
- **Ranking supports validation of Medical Necessity of procedures performed**

E&M Services


ADM Patient Encounter - E&M Code Enter/Edit
ALMOND,ALAN P
20/123-49-1111
AGE:37y
Appt Date/Time : 21 Jun 2001@0921
Type: ACUT$
Status: WALK-IN
Clinic: ACUTE CR MTF
MEPRS : BGAA
Total Duration of Prolonged Services
Code(s)
Less than 30 minutes
Not reported separately
30 minutes - 1 hr. 14 min.
99354 X 1 unit of service
1 hr. 15 min. - 1 hr. 44 min.
99354 X 1 and 99355 X 1
1 hr. 45 min. - 2 hr. 14 min.
99354 X 1 and 99355 X 2
2 hr. 15 min. - 2 hr. 44 min.
99354 X 1 and 99355 X 3
2 hr. 45 min. - 3 hr. 14 min
99354 X 1 and 99355 X 4
99214 OFF/OPV; E&M EST PT, DETAIL HIST/EXAM MOD COM 1234
25
1

CPT Code Modifier indicates additional Evaluation & Management Services

Additional E&M Services



```
                    ADM Patient Encounter - E&M Code Enter/Edit
ALMOND,ALAN P                      20/123-49-1111                    AGE:37y
_____________________________________________________________________________
Appt Date/Time : 21 Jun 2001@0921     Type: ACUT$           Status: WALK-IN
         Clinic: ACUTE CR MTF                               MEPRS : BGAA
=============================================================================
  ICD-9      Dx Description                                  Priority
-----------------------------------------------------------------------------
  V70.5 6    POST-DEPLOYMENT EXAMINATION                       1
  309.81     PROLONG POSTTRAUM STRESS                          2
  244.9      HYPOTHYROIDISM NOS                                3
  401.9      HYPERTENSION NOS                                  4
=================================================== Dx Lvl ==================
E&M Code Description  (Maximum of 3 codes)             1-4  Mod1 Mod2 Mod3 Units
-----------------------------------------------------------------------------
  99214  OFF/OPV; E&M EST PT, DETAIL HIST/EXAM MOD COM 1234  25              1
  99354  PROLONG PHY SERV,OFF/OUTPAT,DIR PAT CONT BEYO 12                    1
```

CPT Code Billing Modifiers

CPT Range	Modifiers	Descriptor	Rate Calculation
E&M Codes 99201-99499	**-25**	**SIGNIFICANT, SEPARATE E&M SVC BY SAME PHYS/DAY/OTH SVC**	Required Modifier when more than one E&M Code is entered for an Encounter
	-27	**MULTIPLE OUTPATIENT E&M ENCOUNTERS ON SAME DATE**	Two Encounters with same Date of Service
	-57	**DECISION FOR SURGERY**	Informational Modifier
CPT/HCPCS Procedures	**-26**	**PROFESSIONAL COMPONENT**	Calculated Charges for Professional Services, when there is a Component Rate.
	-TC	**TECHNICAL COMPONENT**	Calculated Charges for Technical Services, when there is a Component Rate.
	-50	**BILATERAL PROCEDURE**	Charges are calculated at 2*CMAC Rate.
	-51	**MULTIPLE PROCEDURES**	Charges are calculated at CMAC Rate & Units of Service.
	-62	**TWO SURGEONS**	Services for each Surgeon are billable.
	-80	**ASSISTANT SURGEON**	Services for each Surgeon are billable.
	-81	**MINIMUM ASSISTANT SURGEON ASSIST**	Services for each Surgeon are billable.
	-82	**SURGEON/QUALIFIED RESIDENT SURGEON NOT AVAIL**	Services for each Surgeon are billable.

Womack Army
ical Center
Fort Bragg, NC

Charlene Colon, Clinical Data Analyst
Information Management Division,
Clinical Data Branch

Charlene.Colon@na.amedd.army.mil